

Empowering US Client to Launch Next-Gen MLM Platform from Scratch

Client Profile

A leading US-based software company that is building a comprehensive platform for modern MLM businesses, including those operating in the emerging crypto-MLM sector. Their goal was to offer a modular, compliant, and highly configurable platform that caters to direct selling businesses using traditional payment systems as well as those dealing with digital assets and cryptocurrencies.

Their clientele includes:

- Traditional product-based MLM businesses
- Crypto-backed affiliate programs
- Global network marketing companies
- Digital product sellers using token-based reward systems

Business Challenge

The client needed to build a **multi-tenant <u>MLM platform</u>** that could serve a variety of use cases, including the complex and fast-paced crypto MLM world.

Key challenges included:

- Creating a **real-time commission engine** to support traditional and crypto-based compensation plans.
- Enabling seamless on-chain and off-chain wallet integration.
- Supporting rank advancement, token-based rewards, binary/matrix compensation, and instant payouts.
- Offering multi-currency support (USD, USDT, BTC, ETH, etc.) with automatic exchange rate updates.
- Ensuring **KYC/AML compliance**, wallet security, and GDPR/PCI readiness.
- Delivering scalable portals for both **corporate teams and distributors**, across desktop and mobile.
- Integrating advanced **data visualization and analytics** to track wallet balances, token flows, and performance.

Suretek's Solution

Suretek partnered as both a **technical and strategic development partner**. Our team architected and developed a **hybrid MLM SaaS platform** designed to support both fiat and cryptocurrency operations, giving clients a <u>competitive edge</u> in a growing and dynamic space.

1. Dual-Layer Commission Engine (Fiat + Crypto)

- Built a **flexible commission engine** that supports compensation plans involving:
 - USD or local currencies
 - o Stablecoins (USDT, BUSD)
 - o Cryptocurrencies (BTC, ETH)
 - Utility tokens (custom ERC-20 or BEP-20 tokens)
- Added support for:
 - o Binary, matrix, unilevel, and hybrid plans
 - Instant token-based commission distribution
 - o Auto-conversion logic with real-time exchange rates
- Designed a **compensation rule editor** and **commission simulation toolkit** for real-time testing.

2. Admin & Distributor Portals with Crypto Features

- Developed a comprehensive **corporate back office** to manage:
 - Wallet integrations (hot/cold)
 - Token distribution
 - User ranks and bonuses
 - o Transaction logs and smart contract interactions
- Delivered a web office for distributors with features like:
 - o Real-time wallet balance
 - Referral links with tracking
 - o Genealogy tree and rank progression
 - Token rewards history
 - o Embedded educational content (DeFi, staking, etc.)

3. Secure Wallet & Blockchain Integrations

- Integrated on-chain wallets via MetaMask, WalletConnect, and custom wallet APIs.
- Supported **cold wallet payouts** and **multi-signature approval workflows** for large withdrawals.

- Integrated with:
 - o Ethereum
 - o BNB Chain
 - Tron Network
 - Polygon (for low-fee token transfers)
- Developed **smart contract hooks** to trigger rewards, auto-convert commissions, and handle token burning (if applicable).

4. Payment Gateway & Exchange Integration

- Enabled seamless payment collection in both fiat and crypto via:
 - o Stripe, PayPal, NMI (fiat)
 - o CoinPayments, BitPay (crypto)
- Real-time price syncing from CoinGecko API for accurate value mapping.
- Option to withdraw commissions in the user's preferred currency or token.

5. Regulatory & Security Readiness

- Integrated KYC/AML via third-party APIs (Shufti Pro / Sumsub)
- Implemented 2FA, IP Whitelisting, session control, and encrypted private keys
- Designed with GDPR, PCI-DSS, and SOC2 in mind
- Deployed **audit logs** for both admin and smart contract-level transactions

6. Analytics & Token Insights

- Delivered rich dashboards to track:
 - Token issuance vs burn rate
 - Wallet flows
 - Volume trends across user ranks
 - Referral earnings and churn
 - Real-time exchange value of token holdings
- Admins can create and export custom reports, filter data by region, currency, time, and rank.

7. Intuitive UI/UX

Our UI/UX experts developed modern, responsive, and intuitive interfaces for:

Admin Back Office:

- Manage users, ranks, wallets, commissions
- Configure compensation plans with drag-and-drop tools
- Monitor token movements and performance data in real time

Distributor Web Office:

- Real-time wallet balances
- Referral links with tracking
- Genealogy trees and rank progression
- Token rewards history
- Embedded learning content for crypto education

All interfaces were mobile-optimized and designed for cross-device accessibility using Material UI, React, and Angular.

Impact Delivered

Suretek helped client to build and launch a powerful crypto-MLM platform with measurable business benefits across performance, compliance, and engagement.

Launch Readiness:

- MVP(Minimum Viable Product) completed in under 7 months
- Onboarded crypto-focused clients starting in month 8

Crypto Support:

• Enabled token-based rewards and commission logic across 4 blockchains

Global Scalability:

- Supports 10+ currencies (fiat & crypto)
- Multilingual platform (3 languages)
- Compatible with 5+ compensation models

User Engagement:

- Achieved 65% higher user engagement
- Driven by real-time wallet views and token gamification

Operational Efficiency:

- Reduced manual reward processing by 70%
- Automated via smart contract-based distribution

Security & Compliance:

- 100% KYC coverage for users and wallet actions
- Integrated risk alerts for suspicious or fraudulent activity

Technologies Used

To deliver a robust, scalable, and secure crypto-MLM platform, Suretek leveraged a modern tech stack combining blockchain, cloud, analytics, and security technologies.

- Frontend: React, Angular, Material UI
- Backend: Node.js, .NET Core
- **Database:** PostgreSQL, MongoDB
- Smart Contracts: Solidity (Ethereum, Polygon, BNB)
- Wallets: MetaMask, WalletConnect, Cold Wallet APIs
- Blockchain Integration: Web3.js, Ethers.js
- Payment Gateways: Stripe, NMI, CoinPayments
- Exchange Rate Sync: CoinGecko API
- Security: OAuth 2.0, JWT, 2FA, and KYC/AML verification via 3rd-party APIs
- Infrastructure: AWS, Docker, Kubernetes
- Analytics & Reporting: GraphQL, Metabase, Chart.js

Why It Matters

The MLM landscape is evolving. As more businesses move into digital products and token-based incentives, they need a platform that combines:

- Traditional MLM logic
- Web3 capabilities
- Compliant onboarding and payouts
- Secure and auditable blockchain operations

It has become one of the first platforms in this space to deliver a truly hybrid MLM solution, bridging the gap between legacy systems and the future that is crypto-first.

Conclusion

With Suretek's technical expertise and deep domain knowledge in MLM systems, Our client successfully launched a crypto-MLM-ready platform capable of supporting high-volume transactions, multi-chain operations, and instant token rewards.

Whether you're building a new MLM platform or want to upgrade your legacy system to include blockchain and crypto features, Suretek is your trusted technology partner. So without much ado, book a call with our experts!